

Aptela Hosted VoIP

Reliable. Affordable. Easy to Use.

Small and Medium-sized Businesses (SMBs) are looking for a business-class phone service that's reliable, affordable and easy to use. The search is over.

Aptela offers a feature-rich hosted voice solution that allows you to take advantage of the benefits of Voice over IP (VoIP) technology without the headache of managing it in-house. Aptela provides SMBs with an innovative hosted VoIP solution that allows you to present a polished, professional initial impression while giving you room to grow—all at prices that make good business sense.

Aptela Benefits

Aptela has supported the Business Communications needs of thousands of SMBs over the past ten years. Aptela understands the unique challenges our customers face. Benefits include:

- Innovative Business-Class Features
- Unsurpassed Cost Savings
- Easy to Manage/Easy to Use Technology
- Increased Staff Productivity
- No Long-Term Commitment

Innovative Business-Class Features

IP-based telephony offers sophisticated features that cannot be obtained through traditional phone systems. These features are easy to deploy and provide your business with the capabilities to stay connected, whether you're in the office or on the road. By selecting Aptela's Hosted VoIP service, your organization can take advantage of the latest technologies without having to install complicated equipment or dedicate essential company resources to manage your business communications.

Unsurpassed Cost Savings

Aptela's Hosted VoIP eliminates the need for expensive in-house phone systems. With Aptela, you can obtain big business benefits at a small business price.

With unlimited long distance within the United States and affordable monthly service plans, Aptela can offer your organization significant savings on your monthly telecommunications expenses. And because Aptela's solution is delivered as a hosted service, there is no expensive PBX system to purchase and maintain.

Easy to Manage/Easy to Use Technology

Aptela has built its Hosted VoIP application to meet the needs of SMBs. Our flexible, innovative platform provides a portable and scalable solution that is managed through our easy-to use web portal. Our Web portal is easily integrated with many third party applications and customizable to meet your organization's specific needs. Aptela offers:

- **Portable and Scalable Solution** – We know that you have a vested interest in your current telephone numbers – your phones are your lifeline to your customers, prospects and business partners. Aptela supports Local Number Portability (LNP), which enables you to take your numbers with you. You can also add new lines as you need them.
- **Easy Access** – Manage your phone system anytime/anywhere with our easy-to-use Web-based system management tools.
- **Self-Configuration** – Customize your organization’s service to meet your specific needs. Create your own greetings, supply your own hold music or message, and set inbound and outbound calling rules.
- **Outsourced Management** – Requires no specialized telecom training or expertise. In addition, all system upgrades are handled centrally by Aptela.

Easy Service Startup and Robust Customer Support

Whether you’re an experienced VoIP user or a novice, you can be up and running quickly and easily with Aptela. Making the switch to Aptela Hosted VoIP is fast and easy. In no time at all, you’ll be on your way to superior phone service and saving hundreds-even thousands-of dollars on your monthly phone bill.

Your account and phone number will be activated immediately, so you can make and receive calls right away. You can also customize your auto attendant and answering rules quickly and easily through your very own online administrative portal. A dedicated Implementation Specialist is available to assist you through with the customizations to ensure that your needs are met.

Business-Class Features

Aptela offers an expansive set of business-class features, including:

- Powerful Call Management
- Auto Attendant
- Multi-Call Tree Capability
- Mobility
- Remote Office Support
- Web-Based Management and Administration
- On-line Faxing

Optional Features:

Aptela offers the following features as add-ons:

- Voice Conferencing
- Outlook Integration
- Professional Voice Recordings
- Voicemail to Text Transcription Service



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